

As of 9/3/2013

220 - Board for Volunteer Firefighters

A001 Benefits to Volunteer Firefighters and Reserve Law Enforcement Officers

Statewide Result Area: Strengthen government's ability to achieve results efficiently and effectively

Statewide Strategy: Safeguard and manage public funds

Expected Results

100 percent of the state's volunteer firefighters enrolled in the Volunteer Firefighter's Relief program and 67 percent enrolled in the pension plan.

000281 - Percentage of clients rating the Board of Volunteer Firefighters' service level above average to excellent on an annual random survey.			
Biennium	Period	Actual	Target
2011-13	A2		96%
2011-13	A1	92%	96%
2009-11	A2	98%	97%
2009-11	A1	98%	96%
2007-09	A2	96%	
2007-09	A1	96%	

Percent

000281 - 110 - Client survey results

